

# JETSTAR Confirm ASU was Correct: THERE WAS PAYROLL ERROR

Last week, ASU notified Jetstar that we had concerns your Annual Leave accruals had dropped. A number of ASU members at ports across Australia reported that incorrect Annual Leave balances appeared on the pay slip issued on 4<sup>th</sup> August 2017

## Investigation provides some answers

Feedback from Jetstar on Monday morning indicated they found an error in the background of Jetstar's payroll system. The error confirmed some leave balances were displayed incorrectly and a fix was implemented the same day.

The fix should update all leave balances in the payroll system that were affected by the error. Rostering systems should already show the correct balances but Jetstar have said they will not generate new pay slips this time.

## Thanks to ASU representatives!

ASU members acted quickly to address a workplace issue. The ASU now asks members to remember to check your

rostering system for the updated Annual Leave accruals. If any hours from your Annual Leave accrual still appear to be missing from the balance, please follow-up with your ASU Organiser as soon as practical, as well as local Jetstar management.

You can also compare the pay slip dated 21st July, against the pay slip that will be issued 18th August 2017 AND your rostering system – to confirm the error is no longer an issue.

## It pays to belong to the ASU – Not a member yet?

If you're not a member of the ASU, you can join online now at our secure form: [www.asu.asn.au/asujoin](http://www.asu.asn.au/asujoin)

## Need more information?

If you have any questions, contact your local organiser:

| Branch       | Official       | Contact      |
|--------------|----------------|--------------|
| VIC-PS       | Kristy McNicol | 0404 167 884 |
| VIC-PS       | Matt Norrey    | 0407 873 050 |
| NSW US       | Josh Paterson  | 0419 761 320 |
| QLD SNA      | Jeanine Orzani | 0417 714 767 |
| QLD Together | Billy Colless  | 0419 736 886 |
| SA/NT        | Dale Beasley   | 0497 555 875 |